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Dear Customer,

Swine Flu Epidemic.

As you will be aware, the potential effect of swine flu on the capability of many businesses to serve their customers has been in the news a lot over the last few weeks.

Because of the concern this raises we have put together plans to safeguard the storage and distribution of essential laboratory testing supplies from our warehouse in Upminster.

One aspect of The Plan is to hold extra stock of a core product range which will allow customers to perform their routine testing.

We also evaluated the staff levels required both in operations and customer services to ensure we have sufficient cover to maintain our main business activities.

Currently we have not had any cases of Swine flu, but we hope that by making robust plans now, should the worst predictions become a reality, we will be able to support you and your customers.

Communication will be key to managing any issues we may face as the autumn flu season starts, so we will continue to keep you informed of the situation.

Bob Clark
Marketing Director.

