

Delivery rates

There is a £6.95 delivery fee within mainland England & Wales for orders under £100.00. Carriage is free for orders £100.00 and over. Hazardous chemicals and consignments of over 25Kg in weight may require a higher delivery fee to be charged. No deliveries are made on Saturday, Sundays or bank Holidays. Deliveries not within mainland England & Wales are dependant on consignment size and weight - please contact us for a delivery cost.

Delivery and Risk

Orders can only be taken for delivery to addresses in mainland Britain. Unless otherwise specified delivery shall be deemed to take place when the products are delivered to your premises, or an alternative delivery address as specified by the purchaser. A charge will be made for delivery depending on order value. Any such charge will be detailed at the point of order, although this may be subject to change. Should this delivery cost change the purchaser will be informed in writing before the goods are dispatched. Should the new price be unacceptable to the purchaser, R & L Slaughter Ltd. will accept a written cancellation of the order, with no penalty.

All products despatched by R & L Slaughter Ltd. will be delivered by a method of transport selected by us, in the absence of contrary agreement with the purchaser. Products are at the risk of the purchaser from the time of despatch and the purchaser is fully liable for the invoice value. Claims for incorrect delivery, shortages, damage to goods in transit or other discrepancies must be notified in writing to R & L Slaughter Ltd. within 7 days of delivery. After this time they may not be considered. Claims for non-delivery will also be considered if notified to R & L Slaughter Ltd. within 3 days of the date of despatch shown on the invoice.

R & L Slaughter Ltd. is not liable for any loss or damage to products returned for repair or credit. (Except when R & L Slaughter Ltd. agrees to repair them under warranty and the purchaser sends separate written advice to R & L Slaughter Ltd. at the date of despatch and is not negligent in the packing, addressing or choice of transport for the products returned.) The purchaser agrees to pay for any loss, or extra cost incurred by R & L Slaughter Ltd. through the purchaser's instructions, or lack of instructions, or through failure, or delay in taking delivery, or through any act or default on the part of the purchaser, its servants, agents or employees.